

## **State of Utah Division of Facilities and Construction Management Bringing together a State**

<http://dfcm.utah.gov>

The DFCM Mission is to ensure that citizens of Utah receive full value in the design, construction, and management of State facilities.

### **A State of Change**

In early 2001, the Director of Technology for the Utah Division of Facilities and Construction Management faced some daunting challenges in meeting his division's state-wide training needs on new database applications. With satellite offices all around the state employees considered the training routine and did not look forward to rigors in attending the sessions. The director also needed a way to view and effectively update the DFCM's critical processes, charts, organization charts, blueprints, and project information in a way that the staff in all of the satellite offices can access.

### **Bringing it all together**

To address these issues the director implemented the InterWrite Meeting Suite with the installation of an InterWrite MeetingBoard and multiple InterWrite MeetingPads in the central office at DFCM. Now, the director works from the front of the room using the MeetingBoard, demonstrating software or working through problems with the staff. In reviewing critical process charts, blueprints, etc... necessary modifications can be easily captured using InterWrite software and the notes can then be saved and e-mailed out to the entire staff at the end of the day.

"Using the InterWrite Meeting Suite has enhanced our department's efficiency by ensuring that everyone's on the same page," said Gordon Jensen. "Especially important for me is that I can also use InterWrite to save the authorization sign-offs as well."

### **MeetingPads Enhance Training**

The implementation of MeetingPads in the training sessions has allowed them to alter their training approach. Instead of having each training participant have their own workstation to train on the software, staff members are able to actively participate in the training session using multiple pads connected to a single computer. "The InterWrite Suite has made a real difference in our department," said Gordon Jensen, Director of technology for DFCM. "The MeetingPad enables trainees to demonstrate their mastery for the whole team, which engages all the trainees in the learning process. Everyone's motivation is improved because the tools make learning and performing so dynamic and engaging."

### **About Art Systems**

From its roots in 1987 Art Systems, the Nottingham-based specialist systems distributor and service provider, has seen significant growth in the past six years. The company serves the AV, CAD/GIS, graphics and signage markets (through specialist value added resellers) with large format printing and imaging solutions from market leading manufacturers such as HP, GTCO CalComp, Mutoh, Onyx and Contex.

### **For further information**

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